

Few things are worse than being separated from the world and having a scheduled phone call disconnected because there's no one at the other end of the line.

Securus Voicemail lets you initiate communication with an inmate and ensures that your incarcerated loved one can hear your voice — even when life doesn't allow you to physically take their call.

Voicemail

Friends & Family

Call 1-800-844-6591
to get started



**“Please,
Leave a
Message”**

Contact Info:

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Be There Even When You Can't be there...

Unfortunately, it's not yet possible for you to call an inmate yourself. That's why when a loved one is incarcerated, he or she must schedule calls or hope you're waiting by the phone when the call is actually placed. While you'll make every effort to be available, life isn't scheduled... and you can't always be there. But Securus Voicemail is.

Securus Voicemail is a password-protected messaging service that allows you to initiate communication and leave a secure voice message for your incarcerated loved one. In most cases, an inmate has the option of sending a return voice message to you. This allows you to communicate important news or ensure a special day is not forgotten. In addition, Voicemail permits inmates to leave a message should you be unavailable during a scheduled call time. Each voicemail is limited to 30 seconds and is recorded just like traditional jail calls.



By Using the Voicemail Service You Can:

- ✔ Initiate communication with an inmate by leaving a message whenever you'd like
- ✔ Allow an inmate to communicate with your voice machine, rather than be disconnected should you not answer
- ✔ Let your loved one know that you haven't forgotten a special event
- ✔ Communicate important news helping your loved one feel connected

It's Easy To Get Started

Securus Voicemail provides you with another great way to communicate — and it's reasonably priced. Charges for the voicemail service are conveniently deducted from your prepaid AdvanceConnect Account.

How Securus Voicemail works

1. Call Securus Correctional Billing Services at 1-800-844-6591 and tell the representative you're calling about voicemail.
2. Set up a prepaid AdvanceConnect Account or have voicemail added to your existing account
3. Select a 4-8 digit mailbox ID (like a PIN) and share that ID with your incarcerated loved one
4. You may now call 888-MSG-0001 (888-674-0001) and access the Voicemail System
5. Follow the prompts to enter your telephone number and mailbox ID
6. Record a 30 second message. If necessary, record additional messages at the same time without the need to re-enter your secure information

If the message is not retrieved within 15 days, the message will be purged from the system and your AdvanceConnect Account will be debited.

An inmate has the ability to listen to a message up to three times before it is deleted. The message is automatically deleted once the inmate ends the call.

Sign up today.

