



Video Visitation
A Better Way to Visit

Contact Us

Securus Video Visitation
1-877-578-3658
WWW.SECURUSTECH.NET

Questions?

There are a number of useful tools and resources available by going to www.securustech.net/VideoVisitation and clicking on "Support". You will find frequently asked questions, instructions on how to create and manage your account, and can even Live Chat with one of our highly trained customer service agents

www.visitfromhome.net

What You'll Need

- ✓ Computer with Windows or Mac operating system
- ✓ Internet access
- ✓ Webcam (can typically be purchased for less than \$10 from Wal-Mart)

Are You An Attorney?

Signing up for Securus Video Visitation is the most convenient and cost effective way for you to make frequent visits with your clients. Simply follow the "Getting Started" instructions on the previous page and when prompted, select "Attorney". You will be asked to provide your Bar ID, which will be reviewed and approved by the correctional facility. These private sessions will not be recorded or monitored.



There's a Better Way

Traveling to the jail to visit an inmate can be very difficult. From money spent on gas and parking or public transportation, to time spent driving and waiting in long lines, the process can be costly and burdensome.

This jail now provides at-home Video Visitation, allowing you to visit with your incarcerated loved one remotely from your home, library, office, or anywhere equipped with a computer, webcam, and internet access.

STOP!

- Stop waiting in long lines and being subject to limited visitation hours
- Stop wasting valuable time and money traveling to the jail
- Stop being limited to visiting only once or twice per week
- Stop trying to visit your loved one where there are dozens of people around you and you have no privacy
- Stop dealing with the hassle of arranging childcare and scheduling time off work
- Stop subjecting yourself and children to the jail environment

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Point Your Webcam Where the Action Is

When you visit your loved one at the jail, they are missing out on seeing the outside world. Instead, they see you...sitting in a jail. But when you visit from home, they can experience life on the outside. Visiting from home allows for nearly limitless possibilities to include your loved one in your daily activities.

- Start allowing your loved one to interact with people that can't travel to the jail or let them share holidays with a group of extended family and friends
- Start allowing your loved one to celebrate a child's birthday or wish them goodnight
- Start watching your favorite television show or sporting event together just by pointing your webcam at the TV
- Start allowing your loved one to spend personal time with the kids without bringing them into the jail



Visiting from Home is Easy

1. Create a Securus Online account by going to www.VisitFromHome.net. Click on the "Sign Up" button to create your account. Make sure you have a webcam because you will need to take a picture of a government issued valid photo ID (Driver's License, passport, etc.).
2. Log in to your new Securus Online account and click on "Schedule a Visit". You will then be guided through the process of submitting your account for approval to the jail. You will receive an email from the jail once your account is approved.
3. Once approved, log back in to your Securus Online account, select "Schedule a Visit" and follow the prompts to schedule your remote visit. The video visitation system allows you to schedule times specifically when your loved one is available.
4. On the day of your scheduled visit, make sure you log in to your account 15 minutes prior to the start time of the visit and click on the "Schedule a Visit" link to access your appointment.

Now you are ready to visit!

www.visitfromhome.net